

FREQUENTLY ASKED QUESTIONS

Q: Will face masks be required?

A: No, but we encourage you to wear them. Our volunteers will be wearing masks.

Q: Will there be nursery? Children's church?

A: No, we plan to phase in Grove Kids over a 4 week period.

Q: If I need to change by baby's diaper where can I go?

A: We have two diaper changing stations in the building. One is located in the family restroom and the other is in the women's restroom.

Q: How often will the building be cleaned?

A: High touch areas will be cleaned after every service and we will continue with our normal cleaning schedule.

Q: Will you be taking temperatures of anyone?

A: No, but we do ask that if you feel sick or have a temperature to stay home.

Q: Will the online service still be available? For how long?

A: Yes, we will broadcast the service every week for the foreseeable future. The broadcast will start at 10:45 AM and cover the second service.

Q: Are we going to do the same service twice or start different kinds of services?

A: No, we will have the same structure and format for both services

Q: What do I do if I start feeling anxious, uncomfortable or even sick in the service?

A: It is our desire that everyone feel comfortable and safe upon their return. However please feel free to leave the service if needed.

Q: What if my kids are having a hard time behaving in the service – can I take them out and where do I go?

A: We love having kids in the service and we are not bothered by them. We encourage you to use this as an opportunity to help teach your kids the importance of gathering together. If you do need to leave we will have several areas in the building that are broadcasting the service.

Q: Are bathrooms be available? Are there specific bathrooms we can use or not use?

A: All bathrooms will be available but we ask that you do your best to take care of business at home.

Q: Can our family sit in the balcony?

A: Yes, the balcony will be open to help with social distancing

Q: Can we bring guest to any of our services?

A: Yes, but please sign them up beforehand here:

Q: If we want to see more people can we attend both services?

A: While normally this would be fine, we ask that you only attend one service as to keep social distancing standards in place.

Q: How many people will be in the worship center?

A: We will adhere to the recommended 25% of capacity which is 120 people in the worship center.

Q: How do I sign up for a service?

A: Simply click this <u>link</u> and enter your information. Please make sure to sign up your whole family.

Q: What if the worship service I wanted to attend is full?

A: We apologize for any inconvenience but we ask that you sign up for the other service.

Q: What if the worship center has reached capacity for social distancing?

A: We will direct you to our overflow room.

Q: How will we take offerings?

A: Most of our community has opted for online giving but we will a box in the foyer to drop off checks and cash.

O: How will we do communion?

A: We will provide pre-packed wafers and cups.